



X-Key (China) Limited

WARRANTY INFORMATION

X-Key warrants all keyboards and pointing devices against defects in workmanship or materials for the duration of one year from the date of manufacture. If a product proves to be defective in either materials or workmanship, X-Key will, at its sole discretion, 1) repair product at no charge with new or refurbished replacement parts, 2) exchange the product with a new unit, or 3) refund the price of the product.

The warranty of any replacement unit will be for the balance of time remaining on the original warranty.

Exclusions from Warranty Coverage

The following is not covered under the X-Key limited warranty:

- 1) Damage caused by abuse, misuse, or accident
- 2) Damage caused by use outside of specified ratings
- 3) Damage due to service by anyone who is not an authorized X-Key service provider
- 4) Any products modified without the consent of X-Key
- 5) Any product that has had the serial number defaced, modified or removed
- 6) Damage caused by connection to any other product
- 7) Damage arising from improper installation
- 8) Damage incurred during installation or removal
- 9) Normal wear and tear
- 10) Any other cause which does not relate to product defect
- 11) Any hardware upgrades after the date of purchase

Limitation of Liability

To maximum extent permitted by applicable law, in no event shall X-Key (China) Limited or its suppliers be liable for any special, incidental, indirect, or consequential damages whatsoever (including, without limitation, damages for loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use or inability to use products manufactured by X-Key (China) Limited.

Contact X-Key



Address: 903, No.1, Nanbian South Street, Huangzhuang, Taihe Town, Baiyun District, Guangzhou, Guangdong, China.
Tel: +86 20 66690748 Fax: +86 20 66690747
E-mail: info@x-key.cc, sales@x-key.cc
website: www.x-key.cc



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In order to obtain Warranty Service contact X-Key customer support for a Return Authorization number (RMA).

Please be ready to provide the following required information:

Shipping Address

Serial Number of Product

Model Number of Product

Description of Problem



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